**COMPLAINT FORM**

|  |  |
| --- | --- |
| Name and surname: |  |
| Address: |  |
| E-mail address: |  |
| Phone: |  |
| Bank account number: |  |

**I am sending the goods listed below for complaint** and I request the issuance of a confirmation of the claim stating when I exercised this right, what is the content of the claim, what method of claim settlement I require, together with my contact details for the purpose of providing information on the claim settlement.

|  |  |
| --- | --- |
| Product type and brand (e.g. EVOLVEO EasyPhone EB) |  |
| The serial number of the goods: |  |
| Order or invoice number:  **In case of purchase from another seller, please attach a copy of the purchase receipt** |  |
| Date of purchase: |  |
| Description of defects: |  |
| Proposed method of complaint handling: |  |

I send the goods to: Abacus Electric, s.r.o.

Complaints Department

370 01 Planá 2

Czech Republic

Date and signature of the buyer: ................................